

USER MANUAL

COCOMM DT250



 **cocomm**

COCOMM DT250

USER MANUAL

Carefully read the instructions contained in this user manual before starting to use the device.

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Introduction

Thank you for choosing the COCOMM DT250 cordless phone. This phone is designed for use with GSM 900/1800 UMTS 900/2100MHz LTE 1/3/7/8/20/28/38/40 networks. It requires a valid SIM card from your network operator for operation. Please check with your network operator for more information.

Safety instructions

Please read the following instructions carefully before you start using your COCOMM DT250 smartphone:

- Keep this user manual for future reference.
- Keep the phone away from moisture.
- Place the phone on a stable surface before putting it into operation.
- If the device has been exposed to moisture, has been bumped or damaged, or has obvious signs of breakage, have it checked by a qualified service technician.
- Do not place the phone within 1.5 m of a water source.
- Do not use the device in areas where there is a risk of explosion.

Sales package contents

Please check that the sales package includes the following components. If any item is missing, please contact your supplier.



DT250 terminal



Battery



Technical Doc.
(Quick Guide & Guarantee)



Clip belt



Charger



Earphones

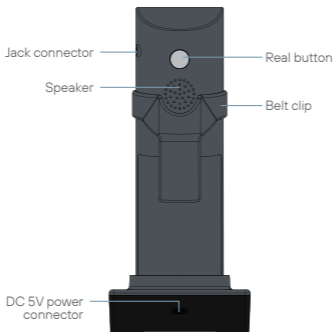


Charging base



USB cable

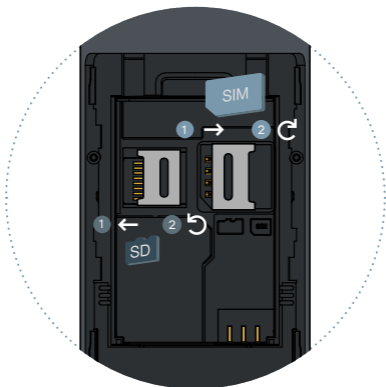
Presentation



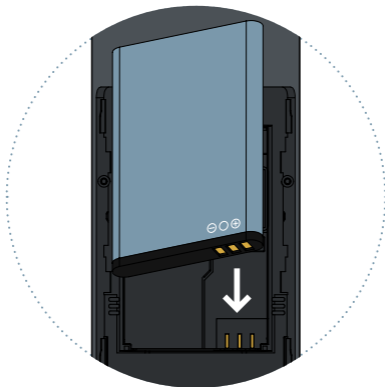
Installation

Follow the steps below to install your SIM card and the various accessories in your COCOMM DT250 phone:

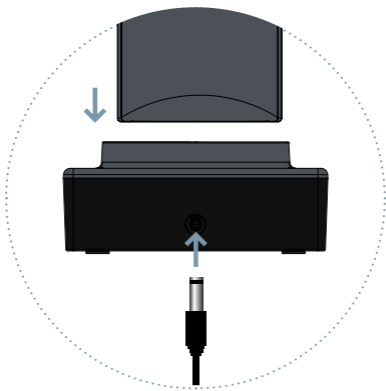
1. Disconnect the power adapter and remove the battery compartment cover on the back of the device to install the micro-SIM card and micro-SD memory card. To install the micro-SIM card, slide the metal tab to the right to unlock it, flip it up, and insert the card following the direction shown in the illustration. Lower the metal tab and slide it to the left to lock it.



2. Follow the same procedure if you want to install a micro-SD card, but in this case slide the metal tab to the left to unlock it, as shown in the illustration. Insert the memory card, then lower the metal tab and slide it back to the home position to relock it.
3. Insert the battery into the battery compartment, making sure that the electrodes of the connector on the terminal match the slots on the top of the battery, as shown in the picture. Replace the battery compartment cover, making sure that it is securely locked in place.



4. Connect the end of the power adapter cable to the connector on the back of the charging base, then connect the power adapter to an AC outlet.
5. Place the phone on the charging cradle, and check that the battery level indicator flashes while the battery charging process is completed.



Battery charging

When the battery level is low, there will be a warning tone, a low battery message, and the battery icon will be displayed in red. Plug the power adapter into the device to start charging. The display will indicate the battery level during charging mode and once fully

charged, the battery icon will appear full. Charging a fully discharged battery may take 2 to 3 hours. Fully charge the battery before using the device for the first time.

Note

Always make sure your device is turned off before removing your SIM card. This will prevent data loss and damage to the SIM card. Do not place the SIM card near electromagnetic surfaces or environments and avoid touching metal connectors. For more information, please contact your network operator.

Keyboard

Hanging up & On / Off []

During an active call, press to end the call. From an application, press to return to the main menu. When the terminal is off, press and hold for 3 seconds to turn the phone on. When the terminal is on, press and hold for 3 seconds to turn the phone off.

Pick up []

Press to make a call or answer an incoming call.

Up [] / Down []

Move the cursor up/down when accessing the on-screen menu or submenus.

Left [] / Right []

Move the cursor left/right when accessing the on-screen menu or submenus. In the main menu, press these keys for 2 seconds to increase or decrease the volume.

Confirmation [OK]

Confirm operations when accessing the on-screen menu or submenus. In standby mode, press to access the main menu.

Soft key [—]

Use these keys to access options or go back.

Numeric keypad [1...9]

Press to enter numbers or characters. Press [1] for 3 seconds to make a call to the voice mailbox.

Asterisk key [*]

Press to enter the asterisk symbol. Press for 2 seconds to enter the plus value. Press and hold for 2 seconds, if in a text field, to change the input language. Press and hold for 3 seconds to lock the phone.

Hash key [#]

Press to enter the hash sign. Change the text input method. Press and hold to mute or activate the device volume.

Memory keys [M1-M4]

Programmable keys to memorize up to four telephone numbers.

Transfer key [↻]

When you have two calls, one active and one on hold, press to perform a call transfer between the two calls.

Multi-conference key [↻]

You can make multiparty calls from your phone by pressing during a call for 2 or more participants.

Rear button


Programmable key to memorize the preferred telephone number.

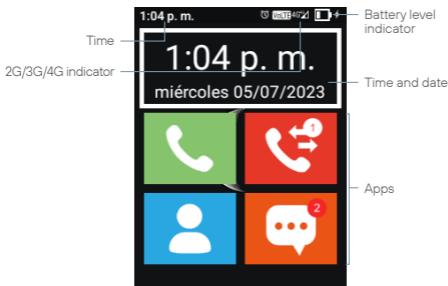
Numeric keypad


When entering any type of text on your phone, you can toggle between entering numbers (123), lowercase (abc) or uppercase (ABC) by pressing and holding the key [#] .


Key	Lowercase (abc)	Uppercase (ABC)
1	1	1
2	abc2	ABC2
3	def3	DEF3
4	ghi4	GHI4
5	jkl5	JKL5
6	mno6	MNO6
7	pqr7	PQRS7
8	tuv8	TUV8
9	wxyz9	WXYZ9
0	[space] & 0	
#	Toggle between: Numerical / Lowercase / Uppercase / Default Text	
*	Special character selection menu / Change input language / Lock terminal	


Home screen



When the terminal is turned off, press [] for 3 seconds to turn on the phone. The first time a SIM card is inserted, the terminal will ask for the PIN code. Then the following user interface will be displayed on the screen:



Press [] to access the History. You can also make a call from this interface by directly dialing the phone number on the keypad.

Long press the [] key to mute the device volume.
















A long press of the left selection key, or the [] key takes you to the Notifications and Quick Settings screen.

To lock, unlock, press the []. To turn the device off or on, press the [] key for 3 seconds.

Press 2 seconds on the [] [] para subir/bajar el volumen.

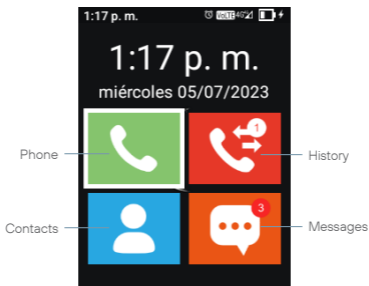
System icons

The following illustration explains the meaning of some of the system icons that may be displayed on your terminal:

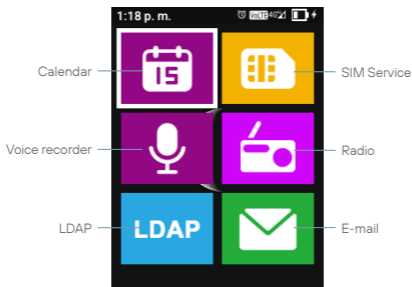
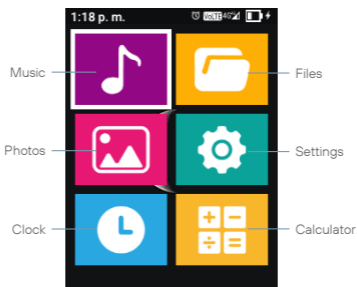
 Signal level	 Low battery
 Data network connection	 Call waiting
 No signal	 Alarm active
 Handsfree (Speaker)	 Headset connected
 WiFi connected	 Microphone off
 WiFi access point	 Volume muted
 Bluetooth	 VoLTE
 Battery charging	

Application menu

Use [**OK**] or the left selection key to access the application menu. Then the following interface will be displayed on the screen.



Use the [**◀**] [**▶**] [**▲**] [**▼**] keys to select an application icon, press [**OK**] or the left selection key to access the application.



Contact



Select the Contact icon in the application menu, and press [**OK**] to access the phone's contact book. Press the left selection key to access the options, as well as to delete, add or Import/Export contacts.

History



Select the History icon in the application menu, and press [**OK**] to access the call log. From this menu you can view the calls made, received and missed on the terminal.

Messages



Select the Messages icon and press [**OK**] to access the phone's messaging application. In this application you can compose and send SMS text messages, as well as view received messages.

Calculator



Select the Calculator icon in the application menu and press [**OK**] para to access the calculator. Use the arrow keys to perform the different arithmetic functions.

Phone



Select the Phone icon in the application menu, and press [**OK**] to access the call menu. From this menu you can make calls to contacts, dial a phone number, or send text messages. You can also assign phone numbers to the speed dial keys [**M1-M4**], as well as the number pad buttons [**1...9**].

Clock



Select the Clock icon in the application menu, and press [**OK**] to access the clock application. Press [**OK**] to enable or disable the selected alarm, or press the left

selection key to edit, delete, or add new alarms. Use the arrow keys [◀] [▶] to access the World Clock, Stopwatch and Timer.

Calendar



Select the Calendar icon in the application menu, and press [**OK**] to access the calendar.

Ajustes



Select the Settings icon and press [**OK**] to access the system settings menu. Use the arrow keys [◀] [▶] to select the settings of SIM Card, Wi-Fi, Bluetooth, Display, Date & Time, Battery, etc, and press [**OK**] to access the settings.

Music



Select the Music icon and press [**OK**] to access the menu.

Files



Select the Files icon and press [**OK**] para acceder al menú.

Photos



Select the Photos icon and press [**OK**] to access the menu.

SIM Services



Select the SIM Services icon and press [**OK**] to access the menu.

Voice recorder



Select the Voice recorder icon and press [**OK**] to access the menu.

FM Radio



Select the FM Radio icon and press [**OK**] to access the menu.

LDAP



Select the LDAP icon and press [**OK**] to access the menu.

E-mail



Select the E-mail icon and press [**OK**] to access the menu.

Diagrama de ajustes

Ajustes



- └ Redes e Internet
- └ Dispositivos conectados
- └ Batería
- └ Sonido
- └ Pantalla
- └ Programar encendido
- └ Accesibilidad

- └ Seguridad
- └ Contraseñas y cuentas
- └ Seguridad y emergencias
- └ Sistema
- └ Información del teléfono



Calls

There are several procedures for placing calls with your COCOMM DT250 terminal:



Making a call using the alphanumeric keypad

1. In standby mode, enter the telephone number using the alphanumeric keypad and press the [] key to place the call.
2. To end the call, press the [] key.








Making a hands-free call

1. In standby mode, enter the telephone number using the alphanumeric keypad and press the [] key to make the call.
2. Use the navigation keys to select the Speakerphone option and press [**OK**].
3. To end the call, press the [] key.






Answer or mute an incoming call

1. During an incoming call press the [] key to answer the call.
2. When a call is active, use the navigation keys to select the Mute option and press [**OK**] to mute your microphone.
3. To reject an incoming call, press the [] key.



Making a call from the call history

1. In standby mode, press the [] key or use the navigation keys to select the  icon to access the call log.
2. Use the [] [] keys to display the All or Missed list on the screen. Use the [] [] keys to scroll up and down the list, select a record and use the navigation keys to select the call icon and press the [**OK**] button.
3. To end the call, press the [] key.



Make a call from the contact book

1. In standby mode, use the navigation keys to select the  icon to display the phone's address book.
2. Use the [] [] keys to scroll up and down the contact list and select the desired contact.
3. Once selected, press the [] key to make the call.
4. To end the call, press the [] key.


Transfer an incoming call

1. During an active call, use the navigation keys to select the Add option.
2. Initiate a second call to another phone number or contact in the phonebook.
3. When the second call is active, use the navigation keys to select the Transfer option or press the [] button or the [**4**] + [] key combination..


Conduct a conference call

1. During an active call, use the navigation keys to select the Add option.
2. Initiate a second call to another phone number or contact in the phonebook.
3. When the second call is active, press the [] key to start the conference call or use the navigation keys to select the Merge option or the [**3**] + [] combination.


Make a call to the voice mailbox

1. In standby mode, press and hold [**1**] key to call the voice mailbox. The call will be initiated automatically.
2. To end the call, press the [] key.



Transfer a VoLTE call

1. During an active call, use the navigation keys to select the Transfer option or press the [] button..
2. A pop-up window will be displayed to insert another phone number or contact from the phonebook.
3. After inserting the number or selecting a contact, select the Transfer option to transfer the current call. The call on the terminal will be terminated automatically. .

Making a call using speed dial

1. In standby mode, press one of the memory keys [**M1-M4**].
2. To end the call, press the [] key..

Configuring speed dial keys

1. Select the  icon and press [**OK**] to access the call menu.
2. Use the navigation keys to select the three dots (...), and press [**OK**].
3. Select Settings and speed dial.
4. Select a speed dial key [**M1-M4**], and select the contact you want to associate with the memory key, and press [**OK**].
5. You can associate a phone number or a contact from the phonebook to the memory keys [**M1-M4**]. Use the [] key to confirm and finish the operation.


Note: Please make sure that the contacts have been installed on the memory keys before using the speed dial keys.

Increasing / decreasing the volume during a call


1. Press the [*] key to decrease the volume or press the [#] key to increase the volume.

Activate VoWiFi calls

OPTION I:

1. Select the  icon within the application menu and press [**OK**] to access the system settings menu. Use the arrow keys [**▲**] [**▼**] to select Network and Internet. Then press [**OK**] to activate the Wi-Fi function.
2. Use the [**▲**] [**▼**] keys to access the Mobile Network section and select Advanced Settings by pressing [**OK**].
3. Use the arrow keys [**▲**] [**▼**] to select Wi-Fi Calling and press [**OK**] to enter.
4. Press [**OK**] on Use Wi-Fi Calling to activate the function.



OPTION II:

1. Select the  and press [**OK**] to access the call menu.
2. Access options by pressing the left selection key [**←**] and access Calls by using the arrow keys [**▲**] [**▼**] and pressing [**OK**].
3. Use the [**▲**] [**▼**] keys to access the Wi-Fi Calling section and press the [**OK**] key on Use Wi-Fi Calling to activate the function.



Messages

The COCOMM DT250 terminal supports SMS text messages and MMS multimedia messages. This section explains how to send and receive messages, as well as other associated features.


Create and send message

1. Access the application menu, select the icon and press  [**OK**] to launch the phone's messaging application.
2. Use the navigation keys to select the [] icon.
3. Enter the phone number or name of the contact to whom you want to send the message. Press the [#] key to toggle between uppercase, lowercase and numbers, or use the [*] key to enter special characters.
4. Compose the text in the indicated field. If you want to add media files to the message, press Options.
5. Press the left selection key and select the Send icon [] to send the message.

Viewing and replying to messages


1. Access the application menu, select the  icon and press [**OK**] to launch the phone's messaging application.
2. Select a message and press [**OK**] to display it.
3. To reply to the message, type the text in the field provided. If you want to add multimedia files to the message, press Options.
4. Press the left selection key and select the Send icon [] to send the message.

Delete messages


1. Access the application menu, select the  icon and press [**OK**] to launch the phone's messaging application.
2. Select one of the messages in the list and press [**OK**] to display it.

3. Use the [▲] [▼] keys to select the message.
4. Click on the left selection key, a pop-up window will appear and select the Select message option.
5. Select the messages to be deleted and press Delete.
6. Use the navigation keys to select the Trash icon, press [**OK**] and Delete.

Viewing and replying to messages

1. Access the application menu, select the  icon and press [**OK**] to launch the phone's messaging application.
2. Select one of the messages in the list and press [**OK**] to display it.
3. To reply to the message, type the text in the field provided. If you want to add multimedia files to the message, click on the left selection key and then click [**OK**] on Attach in the pop-up menu.
4. Use the navigation keys to select the Send icon [] to send the message.

Message settings

1. Access the application menu, select the  icon and press [**OK**] to launch the phone's messaging application.
2. Tap on the left softkey and then tap [**OK**] on Settings in the pop-up menu. You can configure the following settings:

Text message (SMS):

- Delivery reports: Request a delivery report each time a message is sent.
- Manage SIM messages: Manage messages stored on the SIM card.
- Edit quick text: Edit quick responses.
- SMS service center: Displays the number of the SMS service center.

- SMS storage location: Select the SMS storage location.
- Optimization: Switches between optimized, non-optimized or automatic mode.

Multimedia message (MMS):

- Group message: Use MMS to send a single message to multiple recipients.
- Incoming message report: Request a delivery report each time a message is sent.
- Message read report: Request a message read report when sending a message.
- Send reading report: Send a reading report if requested by the MMS sender.
- Auto-retrieve: Retrieves messages automatically.
- Automatically retrieve messages while roaming.
- Size limit: Select the maximum MMS size.

Notifications:

- Notifications: Turn message notifications on or off.
- Sound: Select the message notification tone.


General:

- Message font size: Select the size of the texts for your conversations.
- Enable WAP PUSH to access a WAP site or page.


Contacts

This section explains how to create and manage your address book.


Creating a new contact

1. In the main menu access the contacts application .
2. Press the left selection key and Add contact.
3. Select the destination where the contact will be saved (SIM card, phone, etc.).
4. Fill in the form with the data you wish to enter for the new contact and select Save to save the entry and complete the operation.

Creating a new contact from the call menu


1. Access the application menu, select the  icon and press [**OK**] to access the phone's call log.
2. Use the [◀] [▶] arrow keys to display all calls or outgoing calls on the screen. Use the [▲] [▼] keys to select a call and press [**OK**] to access the options.
3. Click on Create new contact.
4. Select the destination where the contact will be saved (SIM card, phone, etc.).
5. Fill in the form with the data you wish to enter for the new contact and select Save to save the entry and complete the operation.

Contact editing


1. Select the  icon and press [**OK**] to access the contacts menu.
2. Use the [▲] [▼] keys to select a contact and press [**OK**] to access.
3. Press the left selection key and select Delete from the pop-up menu.

4. Fill in the form with the data you wish to enter for the new contact and select Save to save the entry and complete the operation.

Delete contacts

1. Select the  icon and press [**OK**] to access the contacts menu.
2. Use the [**▲**] [**▼**] keys to select a contact and press [**OK**] to access.
3. Press the left selection key and select Delete from the pop-up menu.
4. Select Delete in the confirmation window to delete the contact.

Import contacts from SD card

1. Access the Files application .
2. Press Options and select Import / Export from the pop-up menu. Then select Import from external storage.
3. The terminal detects by default the vcf (or vcard) files on the SD card and will add them to the phone's address book.

Note: If you have several vcf (or vcard) files on the SD card, you will be prompted to select one, several or all files.

Import contacts via Bluetooth

1. To do this, you must activate Bluetooth on both your DT250 terminal and your Smartphone, and pair them with each other.
2. Once both devices are paired, access Contacts on your Smartphone and select Share or Export (depending on the Smartphone you are using), select the Share via Bluetooth option, and then select the contacts you want to send (you can select All contacts).
3. A message will appear on your DT250 terminal to confirm the file transfer. Use the arrow keys [**▲**] [**▼**] to select OK and press [**OK**].


4. Once sent, the terminal will receive a file in VCF format and will automatically open its location.
5. Click [**OK**] on the file and OK in the context menu to import the contacts into the DT250 phonebook.


Bluetooth® connection

The Bluetooth® function allows you to pair your terminal with other Bluetooth® devices, enabling you to perform different functions:

- Connect Bluetooth® accessories, such as a paired Bluetooth® headset, to answer calls received on the terminal..
- Exchange contacts, video, audio and photo files with other paired Bluetooth® devices.

Pair to a Bluetooth® device


1. Select the  icon within the application menu, and press [**OK**] to access the system settings menu. Use the arrow keys [**▲**] [**▼**] to select Bluetooth. Then press [**OK**] to activate the Bluetooth function.
2. Make sure that the temporary visibility of both devices is activated.
3. Visible devices within range of the terminal will be displayed, or press Options and select Search for devices from the pop-up menu.
4. Click [**OK**] on the device to which you want to pair your terminal, and accept the request in the pop-up window.
5. Press Options to modify the device name, or consult the exchanged files.

When the Bluetooth function is activated, the  icon will be displayed in the notification bar.

To deactivate the Bluetooth function, access the Settings menu, and press [**OK**] on Bluetooth, then press [**OK**] on Power again. The Bluetooth function will be switched off immediately. You can also turn the Bluetooth function On and Off from the Quick Settings screen.

WiFi connection


Setting up a Wi-Fi network connection

1. Select the  icon in the main menu and click [**OK**] on Networks and Internet.
2. Use the [**▲**] [**▼**] keys to navigate to the Use Wi-Fi option and press [**OK**] to enable or disable the Wi-Fi function.
3. Use the [**▲**] [**▼**] arrow keys to select the desired Wi-Fi network and press [**OK**]. A pop-up screen will appear.
4. Enter the password, and use the arrow keys [**▲**] [**▼**] to select Connect and press [**OK**].

When the Wi-Fi function is on, the icon will be displayed in the notification bar. When the device is connected to a Wi-Fi network the icon will change. A Wi-Fi network that has been previously configured and is within range of the terminal will connect directly when the Wi-Fi function is activated.


To deactivate the Wi-Fi function, access the settings menu, and click on Use Wi-Fi. The Wi-Fi function will be switched off immediately.

Activate Wi-Fi access point

1. Select the  icon from the main menu. Use the [**▲**] [**▼**] keys to navigate to Networks and Internet and press [**OK**] to access.


2. Use the arrow keys [▲] [▼] to select Internet Sharing and press [OK].
3. Use the [▲] [▼] keys to navigate to Internet Sharing and press [OK]. The icon will appear in the notification bar.
4. You can use the [▲] [▼] to access options to change your network name, security, or password.
5. To disable the feature, tap [OK] on Use Personal Hotspot.

Add hidden Wi-Fi network

1. Select the icon  within the main menu. Use the [▲] [▼] keys to navigate to Network and Internet and press [OK] to access.
2. Use the [▲] [▼] keys to navigate to the Wi-Fi option and press [OK] to access.
3. You can use the [▲] [▼] keys to access Add Network, where you must enter the network name, select the desired security. Display the Advanced Options option and select "Yes" in the Hidden Network section.
4. Press [OK] on Save.

Troubleshooting

The phone cannot be turned on

- Be sure to hold down the  key for more than 5 seconds.
- Make sure the battery is securely connected to your phone.
- Remove the battery, reinstall it, and restart your phone.
- If the battery is exhausted, recharge it.

The phone asks for a PIN code

The PIN lock feature is activated. Every time the phone is switched on, the PIN must be entered (if you are using your phone for the first time, you must enter the PIN code provided with the SIM card).

The phone asks for PUK code

The PIN code has been entered incorrectly three times and the SIM card is now blocked. Enter the PUK code provided by your network operator.

The phone asks for unlock code

The phone's auto-lock feature has been enabled. You must enter the unlock code before you can use the phone.

SIM card error

- Clean the metal contacts on the SIM card with a clean cloth (do not use a solvent).
- The SIM card is not inserted correctly. Please insert the SIM card according to the image on the device.
- The SIM card is damaged, please contact your network provider.

Network failure

You may be located in a weak signal area, please move to a location with a stronger signal.

It is out of network service coverage

The SIM card is invalid, please contact your network provider.

You have entered a number but the call does not go through

- Make sure you have pressed the key correctly.
- Review your call restriction settings. Make sure it is disabled for the contact number.
- Check that the fixed dialing setting is disabled.
- Check that the SIM card is within network coverage.
- Your network operator may be experiencing connection issues.

The call quality is poor

- Check the volume.
- You are in a weak signal area, such as near tall buildings or in a basement. Move to a location with better signal strength.
- Your network operator may be experiencing connection issues.

Your interlocutor cannot reach you

- Make sure your phone is on and connected to a network.
- Make sure the SIM card is not locked.
- Check that the SIM card is within network coverage.
- Please make sure you have not set up incoming call barring.

Your interlocutor cannot hear you

- Increase the earpiece volume.
- Check that the headset cable is securely connected to the phone.

The standby battery life is too short

The standby battery life is related to the network settings. You may be in a weak signal area. If the phone cannot receive signals, it will continue to send a search signal to the network and consume additional power, which shortens the standby time.

The battery needs to be changed

- If the battery does not charge properly.
- Make sure the power cord is connected to the unit to charge the battery efficiently.
- Clean the charging contacts on the phone and battery with a clean, dry cloth.
- Replace the battery or charger if it appears damaged.

If the above steps do not help to resolve the problem, please take note of your phone's model and serial numbers, warranty details, as well as a clear description of the problem. Then contact your carrier's after-sales service.

Features

For more information about the different functions that our device can perform, you can consult the complete manual on the website <https://www.cocomm.es>, or our YouTube channel COCOMM Servicios Telecomunicaciones.

Regulations

CE Hereby, CO-COMM Servicios Telecomunicaciones S.L. declares that this product is in compliance with the essential requirements and any other applicable or enforceable provisions of Directive 2014/53/EU (RED Directive) of the European Parliament and of the Council of 16 April 2014. You can obtain a copy of the declaration of conformity with the aforementioned directive by sending an email to clientes@cocomm.es, adding the word DoC in the Subject line, and specifying the batch number of the product in the body of the message. This product can be used in all EU countries (and other countries following Directive 2014/53/EU).

**UK
CA** Hereby, CO-COMM Servicios Telecomunicaciones S.L. declares that this product is in compliance with the essential requirements and any other applicable or enforceable provisions of The UKCA (UK Conformity Assessed) to demonstrate conformity with UK Regulations. Goods that pass their relevant conformity assessments will be affixed with the UKCA mark, which allows them to be sold in Great Britain (England, Wales and Scotland).

SAR Certification Information

This device complies with guidelines regarding exposure to radio waves.

It is a low-power radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves as recommended by international guidelines. These guidelines were established by the International Commission on Non-Ionizing Radiation Protection (ICNIRP), which is an independent scientific organization, and include safety measures designed to ensure the protection of people, regardless of their age or health.

The Specific Absorption Rate (SAR) is the unit of measurement of the amount of radio absorbed when using mobile devices. SAR tests are performed in standard handling positions, with the phone transmitting at its highest certified power level, however, the actual SAR level of the phone while operating is usually well below the maximum value. In general, the closer you are to a base station, the lower the power of the phone.

SAR values may vary, depending on different phone models. To ensure the safety and health of users, the phone is designed and manufactured to meet radio exposure guidelines. The SAR limit recommended by the Council of the European Union for mobile devices used by the general public is 2 W/kg and the highest SAR value for this device, which was tested for use at the ear, is below the recommended SAR limit.

The highest SAR value recorded during product certification is 1.491 W/kg, measured on 10 g of tissue, in LTE band 7.

Body part	Maximum SAR value (W/kg)	SAR limit (W/kg)	Band
Body	1.491	2	LTE 7
Extremities (0mm apart)	1.491	4	LTE 7

Table of frequencies and maximum power

Mode of operation	Bands / Frequency Range (MGZ)	Nominal conducted transmit power (dBm)
GSM	900	33
	1800	29.84
WCDMA	1	23.13
	8	23.42
LTE	1	22.60
	3	22.77
	7	22.58
	8	22.89
	20	22.76

LTE	28	22.94
	38	22.40
	40	22.84
BT		5.70
BLE		4.99
W-Fi 2.4G		15.53
Wi-Fi 5G	5150~5250	14.52
	5250~5350	14.58
	5725~5825	11.25

ErP Product Information



Hereby, CO-COMM Servicios Telecomunicaciones S.L. declares that this product is in compliance with Directive 2009/125/EC and its implementing regulation (EC) № 1275/2008, as amended by (EC) № 278/2009, (EC) № 642/2009, (EU) № 617/2013, (EU) № 801/2013 and its implementing regulation (EC) № 278/2009.

The product's power consumption, when connected to the network, in standby mode, and with all wireless and physical interfaces connected, is 0.05 W.

For the information required by Regulation (EU) No 801/2013, which appears on the manufacturers' freely accessible websites, please visit

<https://www.cocomm.es>.

This product complies with Directives 2012/19/EU (WEEE Directive) and 2011/65/EU (RoHS2 Directive) and Regulation (EC) No 907/2006 (REACH), and bears the symbol for selective treatment of waste electrical and electronic equipment (WEEE). This means that this product must be treated according to European Directive 2002/96/EC when being recycled or dismantled in order to minimise its impact on the environment. For further information, please consult your local or regional authorities. Electronic products not included in the selective treatment process are potentially dangerous for the environment and human health, due to the presence of hazardous substances in them.

The cost of environmental management of electronic waste has been reflected in the final price of the product, as legally established in R.D. 208/2005.



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Restrictions of use

This product may be used in the following European member states subject to the following restrictions. For products that operate in the frequency band 5.250 to 5.350 GHz, wireless access systems (WAS), including radio local area networks (RLANs), shall be restricted to indoor use.

	AT	BE	BG	CH	CY	CZ	DE	DK	EE	EL	ES
	FI	FR	HR	HU	IE	IS	IT	LI	LT	LU	LV
	MT	NL	NO	PL	PT	RO	SE	SI	SK	TR	UK (IND)

Support

The manufacturer will provide support and updates for the product for a period of 3 years from the date of manufacture.

Vulnerability Disclosure Policy

For more information about our vulnerability disclosure policy, we invite you to visit our website at www.cocomm.es.

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